



Planning Department

6591 Route 23

Acra, NY 12405

Ph: 888-773-4564

Fax: 518-622-2203

[sales@aimradiantheating.com](mailto:sales@aimradiantheating.com)

Hi, thank you for inquiring with A.I.M. about a new heating system. We will be glad to put together a customized proposal for you with all your needs and wants in mind.

If you would please be kind enough to provide us with the following information in the list below, it will be most helpful for us to provide an accurate quote.

1. Copy of the floor plans (hand drawn is acceptable)
2. Room dimensions and wall lengths
3. Ceiling height(s)
4. Insulation values for walls, floors, ceilings, and foundation (has to be number value ex. R-19)
5. Type of windows (ex. double pane w/ storm)
6. Window and door sizes and locations
7. Type of heating system you are interested in
8. Flooring types
9. Any zoning ideas you may have for that system
10. If you are interested in a Boiler Room in a Box®
11. If you are interested in domestic water heating
12. The type of fuel you will be using
13. The coldest temperature it may reach where you live
14. Personal information such as name, address, phone, fax number, email address, and any questions or concerns you may have

With the information you provide we will perform a heat loss calculation. This calculation will indicate specifically how much heat is required for each individual room to be heated. It is extremely important to ensure that we take into consideration all of the information to ensure that we have included enough equipment to heat the areas adequately. The information is equally important to ensure that we don't include more equipment than necessary and throw off your budget.

Because we provide these services free of charge, please understand that the heat loss calculation or system schematics cannot be provided until the time of sale.

The proposal takes approximately 2 business days to put together once we have received all of your information. You will receive a detailed list of all the components that will be included in your system. Please review it carefully and ask us as many questions as come to mind. It is very important to us that you are completely comfortable in granting A.I.M. your business and that you also understand exactly what you are purchasing from us.

We want your business and will do most anything we can to earn it, including our 100% price match guaranty on all of our products. Any of our associates will gladly provide complete details.

With over 20 years of experience in the radiant heating industry we pride ourselves on our expertise and the quality of our products, but at any time you feel that we are not meeting your expectations in any way please let us know right away so that we may immediately make things right. Our toll free number is 888-773-4564 and my personal mobile number is 518-222-8751. Feel free to call with any questions or comments that you might have.

Once again, thank you for considering A.I.M. for all of your heating needs.

Kindly,

Lars Andersen  
Sales and Advanced Tech Support  
A.I.M. Radiant Heating  
6591 Route 23, Acra, NY 12405  
888-773-4564

